



FAQ

GENERAL

What is WATTRworld?

Would you like to know what WATTRworld is? Click [here](#)

When is WATTRworld?

You can find all the dates including line-up [here](#)

Where is WATTRworld?

There are several boarding places where we departure with a variety of vessels. It is therefore clearly indicated per event where and at what time we leave. You can check that [here](#). You will also receive an e-mail with all the information about the event.

What is the minimum age?

The minimum age is 18 years.

TICKETS

Where can I buy tickets for your event?

You can pre-register for your event [here](#). You can also order your tickets [here](#).

I have received an error during my payment process. What now?

Check if the payment has been written off of your bank account. If this is not the case, you can send an e-mail to: info@wattr.world to be sure.

I lost my ticket. What now?

It is possible that your spam filter stops e-mails from Eventix so that they do not end up in your mailbox. You can find your tickets online with the search bar below [on this website](#).

Log in to your bank account and look for the payment to Eventix in your payment overview. In the description of the payment, you will find a payment ID of 16 characters, consisting of letters and numbers. At PayPal you will find this under your invoice number. Enter the payment ID [on this website](#) below to download your tickets.

Can tickets also be scanned via a mobile phone?

That is possible. Make sure that the QR code is visible on the screen. You can also print out your QR code.

Can I still buy tickets for WATTRworld on the spot at a destination?

Because we are working with registrations, it is not possible to buy a ticket on the spot.

TRAVELINFO

How do I get to WATTRworld festival?

There are several boarding places. This information will always be on your ticket.

WATTRworld

What artists are performing at WATTRworld Festival?

You can find the line-ups [here](#).

What am I allowed, and not allowed to bring to the festival?

- For special diets and allergies (eg gluten allergy), you can bring your own food and / or drinks, if you can show a doctor's statement for this.
- If you have specific medicines or injections with you due to a medical background, you can take them with you on presentation of a doctor's statement.
- It is not possible to bring an umbrella. Do you want to be prepared for bad weather? Then you can always bring a poncho.

Are drugs allowed during WATTRworld Festival?

During WATTRworld, we apply a so-called "zero tolerance drug policy". Both hard and soft drugs are not allowed at the event. You will be checked at the entrance.

I lost something during your event. What now?

You can send an email to: info@wattr.world

Suppose I still have coins left afterwards. Can I return them?

The coins can be returned at any other WATTRworld event.

Are there lockers available?

Lockers are not available on the vessel. We do have a large indoor area where you can put your belongings. However, this at own risk.

COVID-19

What will happen when WATTRworld gets cancelled due to COVID measurements?

If WATTRWORLD cannot continue because of COVID-19, you will of course get your purchase amount back, excluding service fee. We will handle this within 4 weeks after the official cancellation of the event.

What if can not go to WATTRworld because I have COVID-19?

That is too bad! It is then not possible to go to the event. The ticket cannot be resold, but we can offer you a refund excl. Service fee.

Which COVID-19 measurements will be taken during WATTRworld Festival?

We are in close contact with the GGD, Municipality of Lelystad and the government about which measures may be necessary. Ticket buyers will be informed about this in a timely manner.

BUSINESS

I want to perform at WATTRworld!

Our program is professionally compiled by our bookers, so it is not possible to perform at WATTRWORLD.

ANY OTHER QUESTIONS?

Send an e-mail to: info@wattr.world